



Terms & Conditions

Updated at May 6th, 2026

Definitions and key terms

To help explain things as clearly as possible in this Terms & Conditions, every time any of these terms are referenced, are strictly defined as:

- **Cookie:** small amount of data generated by a website and saved by your web browser. It is used to identify your browser, provide analytics, and remember information about you such as your language preference or login information.
- **Company:** when these terms mention “Company,” “we,” “us,” or “our,” it refers to Mileum Technologies, vl. Ante Adamovic (Domagojeva 26, Zagreb, 10000, Croatia), the legal operator of LeadSwarm Preview and responsible for your information under these Terms & Conditions.
- **Country:** refers to the Republic of Croatia, where the Company operates and manages the Service.
- **Website:** LeadSwarm Preview’s site, which can be accessed via this URL: <https://preview.lead-swarm.com>
- **Service:** refers to LeadSwarm Preview, the beta-stage online platform, software, lead-generation tools, business data processing functionality, and related services provided through the Website.
- **Third-party service:** refers to third-party infrastructure, software, APIs, integrations, payment providers, hosting providers, analytics providers, communication providers, data providers, and other external services used in connection with the Service.
- **Device:** any internet connected device such as a phone, tablet, computer or any other device that can be used to visit the Website and use the Service.
- **Project:** refers to the LeadSwarm project, platform ecosystem, software infrastructure, and related technologies developed and operated by the Company.
- **Service Providers:** refers collectively to the Company and any authorized operators, contractors, infrastructure providers, payment providers, hosting providers, or third-party providers involved in delivering, maintaining, or supporting the Service.
- **You:** any individual, business, organization, or entity that accesses, purchases, uses, or interacts with the Service or Service Providers.

Your Consent

By accessing or using the Service, registering an account, or making a purchase, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.



General Terms

By accessing and placing an order with LeadSwarm Preview, you confirm that you are in agreement with and bound by the terms of service contained in the Terms & Conditions outlined below. These terms apply to the entire Service and any email or other type of communication between you and the Company relating to the Service.

Under no circumstances shall the Company, its owners, operators, employees, contractors, or Service Providers be liable for any direct, indirect, special, incidental, or consequential damages, including but not limited to loss of data, business interruption, loss of profits, or other commercial damages arising out of or relating to the use of, or inability to use, the Service, even if the Company or an authorized representative has been advised of the possibility of such damages.

The Company will not be responsible for any outcome that may occur during the course of usage of the Service. We reserve the right to change prices and revise the Service usage policy at any moment.

License

The Company grants you a revocable, non-exclusive, non-transferable, limited license to access and use the platform and related services strictly in accordance with the terms of this Agreement.

These Terms & Conditions constitute a legally binding agreement between you and the Company regarding your access to and use of the Service.

The Company owns and operates the Project and provides the Service through the Website.

References to “we,” “us,” and “our” within these Terms & Conditions refer to the Company unless otherwise specified.

You are agreeing to be bound by these Terms & Conditions. If you do not agree to these Terms & Conditions, please do not use the LeadSwarm Preview Service. In these Terms & Conditions, "you" refers both to you as an individual and to the entity you represent. If you violate any of these Terms & Conditions, we reserve the right to cancel your account or block access to your account without notice.



No Professional Advice

LeadSwarm Preview provides software tools, automation features, business data processing, and related digital services for informational and operational purposes only.

Nothing provided through the Service constitutes legal, financial, tax, compliance, marketing, or business advice.

Users are solely responsible for evaluating the suitability, legality, and accuracy of any actions, campaigns, outreach activities, or business decisions made using the Service.

Restrictions

You agree not to, and you will not permit others to:

- License, sell, rent, lease, assign, distribute, transmit, host, outsource, disclose or otherwise commercially exploit the Service or make the platform available to any third party.
- Modify, make derivative works of, disassemble, decrypt, reverse compile or reverse engineer any part of the Service.
- Remove, alter or obscure any proprietary notice (including any copyright or trademark notice) of the Company, the Project, the Service, or any related licensors or providers.

Beta Service Disclaimer

LeadSwarm Preview is an early-access, beta-stage version of the LeadSwarm platform. The Service is provided for testing, evaluation, and preview purposes and may contain bugs, errors, interruptions, incomplete features, or other limitations.

By using LeadSwarm Preview, you acknowledge and agree that certain features or functionality may change, become unavailable, or be removed entirely at any time without prior notice.

LeadSwarm Preview does not guarantee uninterrupted availability, reliability, data preservation, deliverability, completeness, accuracy, or availability of lead or business-related data, or compatibility with third-party systems or services during the beta period.

You understand and accept that the Service is provided on an experimental and “as available” basis during this preview phase.



Data & Compliance Responsibility

Users are solely responsible for ensuring that their use of LeadSwarm Preview complies with all applicable laws, regulations, and industry requirements related to privacy, marketing, communications, and data protection.

If you upload, import, process, generate, or otherwise use contact or business-related data through the Service, you represent and warrant that you have an appropriate legal basis to use such data under applicable law.

LeadSwarm Preview does not provide legal advice and makes no representation that the Service complies with any specific legal or regulatory framework applicable to your business.

The Service is intended primarily for lawful business-to-business (B2B) use involving publicly available or lawfully obtained business-related contact information.

Acceptable Use Policy

You agree to use the Service only for lawful business purposes and in compliance with all applicable laws and regulations.

By using the Service, you agree that you will not:

- Send spam, unlawful unsolicited communications, or deceptive outreach messages.
- Use the Service for phishing, impersonation, fraud, harassment, abuse, or distribution of malicious content.
- Violate any applicable privacy, data protection, or electronic communications laws, including GDPR, CAN-SPAM, ePrivacy Directive, or similar regulations.
- Upload, process, store, or distribute data that you do not have the legal right to use.
- Attempt to gain unauthorized access to the Service, other user accounts, servers, or connected systems.
- Use the Service in a way that could damage, disable, overburden, or negatively affect the stability, security, or reputation of the Service.
- Reverse engineer, scrape, copy, or exploit the platform beyond the intended use of the Service.

The Company reserves the right to suspend, restrict, or permanently terminate access to the Service at its sole discretion if we believe a user has violated this Acceptable Use Policy or engaged in harmful, abusive, unlawful, or high-risk behavior.



Payment

All payments are processed securely through Stripe, our third-party payment provider. The Company does not directly store any payment card information on its servers.

By purchasing any paid service, credits, or digital products through the Service, you agree to pay all applicable fees, charges, and taxes associated with your order.

Prices, available services, delivery limits, credits, and platform functionality may change at any time, particularly during the beta or preview phase of the Service.

You are responsible for ensuring that your payment information is accurate, authorized, and up to date.

The Company reserves the right to suspend, restrict, or terminate access to paid services in cases involving failed payments, reversed transactions, fraudulent disputes, chargebacks, abuse, or violations of these Terms & Conditions.

You are responsible for any applicable taxes, banking fees, currency conversion fees, or third-party transaction costs associated with your purchase.

By completing a purchase, you authorize Stripe and the Company to process the applicable transaction and associated charges related to the Service.

No Warranties

The Service is provided on an “AS IS” and “AS AVAILABLE” basis, with all faults and without warranties of any kind, to the maximum extent permitted under applicable law.

The Company and its Service Providers expressly disclaim all warranties, whether express, implied, statutory, or otherwise, including any implied warranties of merchantability, fitness for a particular purpose, non-infringement, availability, accuracy, reliability, or uninterrupted operation.

The Company does not warrant that the Service will meet your requirements, achieve any intended results, operate without interruption, remain continuously available, or be error-free.

Some jurisdictions do not allow the exclusion of or limitations on implied warranties or the limitations on the applicable statutory rights of a consumer, so some or all of the above exclusions and limitations may not apply to you.



No Guarantee of Results

LeadSwarm Preview provides tools and services intended to assist with lead generation, outreach, business discovery, and related workflows. However, we do not guarantee any specific business outcomes or performance results from the use of the Service.

LeadSwarm Preview makes no guarantees regarding:

- The completeness, accuracy, availability, or suitability of lead or business-related data
- Email deliverability or inbox placement
- Response rates or engagement rates
- Conversion rates, sales, revenue, or business growth
- Availability or continued availability of third-party integrations or data sources

You acknowledge that business outcomes depend on many factors outside the control of LeadSwarm Preview, including outreach quality, market conditions, targeting strategy, third-party providers, and recipient behavior.



Digital Service Delivery & Resolution Policy

LeadSwarm Preview provides digital lead-generation services, business data processing, and related online platform functionality operated by Mileum Technologies, vl. Ante Adamovic.

Service delivery typically begins immediately or shortly after successful payment processing. In certain situations, delivery may be delayed due to system load, third-party provider delays, verification procedures, maintenance, or technical issues.

Due to the digital, instantly accessible, and consumable nature of the Service, all purchases are generally final and non-refundable once delivery, processing, account access, generated data, exported leads, credits, or other digital value has been provided.

The Company does not provide automatic monetary refunds for completed or partially completed digital service delivery.

If an order is partially undelivered due to a technical issue or processing failure, the Company may, at its sole discretion:

- Complete the remaining delivery manually
- Provide replacement leads, data, or credits
- Issue a discount coupon, account credit, or equivalent compensation for future purchases

Requests relating to duplicate results, invalid data, incomplete delivery, or technical issues may be reviewed on a case-by-case basis.

The Company reserves the right to deny compensation, refunds, credits, or dispute claims in situations involving:

- Abuse or misuse of the Service
- Excessive export or consumption of delivered data
- Violations of these Terms & Conditions
- Fraudulent payment disputes or chargebacks
- Attempts to exploit compensation or refund systems

Users are responsible for reviewing their order details before completing a purchase.

By purchasing and using the Service, you expressly acknowledge and agree that digital service delivery may begin immediately after payment confirmation and that you waive any statutory withdrawal or cancellation rights to the extent permitted under applicable law.



Your Suggestions

Any feedback, comments, ideas, improvements, or suggestions (“Suggestions”) submitted regarding the Service or the Project shall become the sole property of the Company.

The Company may use, modify, publish, distribute, or implement such Suggestions without restriction and without compensation, attribution, or obligation to you.

Links to Other Websites

These Terms & Conditions apply only to the Service. The Service may contain links to other websites not operated or controlled by the Company. We are not responsible for the content, accuracy or opinions expressed in such websites, and such websites are not investigated, monitored or checked for accuracy or completeness by us. Please remember that when you use a link to go from the Service to another website, our Terms & Conditions are no longer in effect. Your browsing and interaction on any other website, including those that have a link on our platform, is subject to that website’s own rules and policies. Such third parties may use their own cookies or other methods to collect information about you.

Cookies

LeadSwarm Preview uses "Cookies" to identify the areas of our website that you have visited. A Cookie is a small piece of data stored on your computer or mobile device by your web browser. We use Cookies to enhance the performance and functionality of our website but are non-essential to their use. However, without these cookies, certain functionality like videos may become unavailable or you would be required to enter your login details every time you visit the website as we would not be able to remember that you had logged in previously. Most web browsers can be set to disable the use of Cookies. However, if you disable Cookies, you may not be able to access functionality on our website correctly or at all. We never place Personally Identifiable Information in Cookies.

Changes To Our Terms & Conditions

You acknowledge and agree that LeadSwarm Preview may stop (permanently or temporarily) providing the Service (or any features within the Service) to you or to users generally at LeadSwarm Preview’s sole discretion, without prior notice to you. You may stop using the Service at any time. You do not need to specifically inform LeadSwarm Preview when you stop using the Service. You acknowledge and agree that if LeadSwarm Preview disables access to your account, you may be prevented from accessing the Service, your account details or any files or other materials which are contained in your account.

If we decide to change our Terms & Conditions, we will post those changes on this page, and/or update the Terms & Conditions modification date below.



Modifications to the Service

The Company reserves the right to modify, suspend or discontinue, temporarily or permanently, the Service or any service to which it connects, with or without notice and without liability to you.

Updates to Our Service

The Company may from time to time provide enhancements or improvements to the features/ functionality of the Service, which may include patches, bug fixes, updates, upgrades and other modifications ("Updates").

Updates may modify or delete certain features and/or functionalities of the Service. You agree that the Company has no obligation to (i) provide any Updates, or (ii) continue to provide or enable any particular features and/or functionalities of the Service to you.

You further agree that all Updates will be (i) deemed to constitute an integral part of the Service, and (ii) subject to the terms and conditions of this Agreement.

Third-Party Services

We may display, include or make available third-party content (including data, information, applications and other products services) or provide links to third-party websites or services ("Third- Party Services").

You acknowledge and agree that neither the Company nor its Service Providers shall be responsible or liable for any Third-Party Services, including their availability, accuracy, legality, reliability, security, or functionality.

Third-Party Services and links thereto are provided solely as a convenience to you and you access and use them entirely at your own risk and subject to such third parties' terms and conditions.



Term and Termination

This Agreement shall remain in effect until terminated by you or the Company.

The Company may, in its sole discretion, at any time and for any or no reason, suspend or terminate this Agreement with or without prior notice.

This Agreement will terminate immediately, without prior notice from the Company, in the event that you fail to comply with any provision of this Agreement.

Upon termination of this Agreement, you shall cease all use of the Service and related services.

Termination of this Agreement will not limit any of the Company's rights or remedies at law or in equity in case of breach by you (during the term of this Agreement) of any of your obligations under the present Agreement.

Copyright Infringement Notice

If you are a copyright owner or such owner's agent and believe any material on our website constitutes an infringement on your copyright, please contact us setting forth the following information: (a) a physical or electronic signature of the copyright owner or a person authorized to act on his behalf; (b) identification of the material that is claimed to be infringing; (c) your contact information, including your address, telephone number, and an email; (d) a statement by you that you have a good faith belief that use of the material is not authorized by the copyright owners; and (e) the a statement that the information in the notification is accurate, and, under penalty of perjury you are authorized to act on behalf of the owner.

Indemnification

You agree to indemnify and hold harmless the Company, its owners, operators, officers, employees, contractors, agents, licensors, and Service Providers from and against any claims, demands, liabilities, damages, losses, or expenses, including reasonable legal fees, arising out of or relating to: (a) use of the Service; (b) violation of this Agreement or any law or regulation; or (c) violation of any right of a third party.



Limitation of Liability

Notwithstanding any damages that you might incur, the entire liability of LeadSwarm Preview, the Company and its Service Providers under any provision of this Agreement and your exclusive remedy for all of the foregoing shall be limited to the total amount actually paid by you to the Company for the applicable Service during the twelve (12) months preceding the event giving rise to the claim .

To the maximum extent permitted by applicable law, in no event shall LeadSwarm Preview, the Company or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits, for loss of data or other information, for business interruption, for personal injury, for loss of privacy arising out of or in any way related to the use of or inability to use the Service, third-party software and/or third-party hardware used with the Service, or otherwise in connection with any provision of this Agreement), even if LeadSwarm Preview or any supplier has been advised of the possibility of such damages and even if the remedy fails of its essential purpose.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Severability

If any provision of this Agreement is held to be unenforceable or invalid, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law and the remaining provisions will continue in full force and effect.

Any cause of action arising out of or relating to the Service must commence within one (1) year after the cause of action accrues, otherwise such cause of action shall be permanently barred to the extent permitted under applicable law.

Waiver

Except as provided herein, the failure to exercise a right or to require performance of an obligation under this Agreement shall not affect a party's ability to exercise such right or require such performance at any time thereafter nor shall the waiver of a breach constitute waiver of any subsequent breach.

No failure to exercise, and no delay in exercising, on the part of either party, any right or any power under this Agreement shall operate as a waiver of that right or power. Nor shall any single or partial exercise of any right or power under this Agreement preclude further exercise of that or any other right granted herein. In the event of a conflict between this Agreement and any applicable purchase or other terms, the terms of this Agreement shall govern.



Amendments to this Agreement

The Company reserves the right, at its sole discretion, to modify or replace this Agreement at any time. If a revision is material we will provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

By continuing to access or use the Service after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use the Service.

Entire Agreement

This Agreement constitutes the entire agreement between you and the Company regarding your use of the Service and supersedes all prior and contemporaneous agreements, communications, and understandings relating to the Service.

You may be subject to additional terms and conditions that apply when you use or purchase other LeadSwarm Preview's services, which LeadSwarm Preview will provide to you at the time of such use or purchase.

Updates to Our Terms

We may change our Service and policies, and we may need to make changes to these Terms so that they accurately reflect our Service and policies. Unless otherwise required by law, we will notify you (for example, through our Service) before we make changes to these Terms and give you an opportunity to review them before they go into effect. Then, if you continue to use the Service, you will be bound by the updated Terms. If you do not want to agree to these or any updated Terms, you can delete your account.

Intellectual Property

The Service and its entire contents, features and functionality (including but not limited to all information, software, text, displays, images, video and audio, and the design, selection and arrangement thereof), are owned by the Company, its licensors or other providers of such material and are protected by Croatia and international copyright, trademark, patent, trade secret and other intellectual property or proprietary rights laws.

The material may not be copied, modified, reproduced, downloaded or distributed in any way, in whole or in part, without the express prior written permission of the Company, unless and except as is expressly provided in these Terms & Conditions. Any unauthorized use of the material is prohibited.



Submissions and Privacy

In the event that you submit or post any ideas, creative suggestions, designs, photographs, information, advertisements, data or proposals, including ideas for new or improved products, services, features, technologies or promotions, you expressly agree that such submissions will automatically be treated as non-confidential and non-proprietary and will become the sole property of the Company without any compensation or credit to you whatsoever.

The Company and its affiliates shall have no obligations with respect to such submissions or posts and may use the ideas contained in such submissions or posts for any purposes in any medium in perpetuity, including, but not limited to, developing, manufacturing, and marketing products and services using such ideas.

Promotions

LeadSwarm Preview may, from time to time, include contests, promotions, sweepstakes, or other activities (“Promotions”) that require you to submit material or information concerning yourself. Please note that all Promotions may be governed by separate rules that may contain certain eligibility requirements, such as restrictions as to age and geographic location. You are responsible to read all Promotions rules to determine whether or not you are eligible to participate. If you enter any Promotion, you agree to abide by and to comply with all Promotions Rules.

Additional terms and conditions may apply to purchases of goods or services on or through the Services, which terms and conditions are made a part of this Agreement by this reference.

Typographical Errors

In the event a product and/or service is listed at an incorrect price or with incorrect information due to typographical error, we shall have the right to refuse or cancel any orders placed for the product and/or service listed at the incorrect price. We shall have the right to refuse or cancel any such order whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, we shall immediately issue a credit to your credit card account or other payment account in the amount of the charge.



Miscellaneous

If for any reason a court of competent jurisdiction finds any provision or portion of these Terms & Conditions to be unenforceable, the remainder of these Terms & Conditions will continue in full force and effect. Any waiver of any provision of these Terms & Conditions will be effective only if in writing and signed by an authorized representative of the Company .

The Company will be entitled to injunctive or other equitable relief (without the obligations of posting any bond or surety) in the event of any breach or anticipatory breach by you. The Company operates and controls the LeadSwarm Preview Service from its offices in Croatia.

The Service is not intended for distribution to or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to law or regulation. Accordingly, those persons who choose to access the Service from other locations do so on their own initiative and are solely responsible for compliance with local laws, if and to the extent local laws are applicable.

These Terms & Conditions, together with the LeadSwarm Preview Privacy Policy and any additional policies or guidelines referenced herein, constitute the entire agreement between you and the Company regarding the Service and supersede all prior agreements, communications, and understandings relating to the Service.

Section headings are included for convenience only and shall not affect the interpretation of these Terms & Conditions.

Governing Law and Jurisdiction

These Terms & Conditions and any disputes arising out of or relating to the Service shall be governed by and interpreted in accordance with the laws of the Republic of Croatia.

Any disputes, claims, or legal proceedings relating to the Service or these Terms shall fall under the exclusive jurisdiction of the competent courts in Zagreb, Croatia.

Before initiating formal legal proceedings, both parties agree to first attempt to resolve the dispute informally and in good faith by contacting the other party directly.



Disclaimer

The Company is not responsible for any inaccuracies, interruptions, errors, or omissions relating to the Service.

The Company does not provide warranties or guarantees.

In no event shall the Company be liable for any special, direct, indirect, consequential, or incidental damages or any damages whatsoever, whether in an action of contract, negligence or other tort, arising out of or in connection with the use of the Service or the contents of the Service. The Company reserves the right to make additions, deletions, or modifications to the contents on the Service at any time without prior notice.

The LeadSwarm Preview Service and its contents are provided "as is" and "as available" without any warranty or representations of any kind, whether express or implied.

Without limiting the foregoing, the Company specifically disclaims all warranties and representations in any content transmitted on or in connection with the LeadSwarm Preview Service or on sites that may appear as links on the LeadSwarm Preview Service, or in the products provided as a part of, or otherwise in connection with, the LeadSwarm Preview Service, including without limitation any warranties of merchantability, fitness for a particular purpose or non-infringement of third party rights.

No oral advice or written information given by Service Providers or the like will create a warranty. Price and availability information is subject to change without notice. Without limiting the foregoing, the Service Providers do not warrant that the LeadSwarm Preview Service will be uninterrupted, uncorrupted, timely, or error-free.

Contact Us

Don't hesitate to contact us if you have any questions.

- Via Email: support@lead-swarm.com
- Via this Link: <https://www.lead-swarm.com/contact>